UM Shuttle Policy

LOST/STOLEN ITEMS
Please check for all personal possessions before disembarking the vehicle. UM is not responsible for any lost or stolen items. All items found on buses will be taken to the Whitten University Center Lost and Found:

Whitten University Center
1st floor Information Desk
1306 Stanford Drive
Coral Gables Campus
305-284-2318

SHUTTLE ETIQUETTE
Allow Passengers to exit before boarding the bus. If you stand to the left of the door, passengers can disembark to the right, reducing boarding time.

When capacity reaches standing room, move towards the back of the bus. For safety reasons, stand behind the yellow lines and avoid standing or sitting near doors or stairwells.

No open food or drink, alcohol, littering or smoking on the bus. UM is a non-smoking campus.

Please respect the rights of other; keep your volume down as not everyone shares your taste in music or conversation.

You have the right to be driven in a safe manner and to be treated with courtesy and respect; you have the obligation to treat Academy Bus employees with courtesy and respect.

STOPS
University shuttles will only stop at designated UM shuttle stops. Drivers will not allow passengers to board or disembark unless the bus is stopped at a designated shuttle stop.

PETS
No pets are allowed on shuttles except for registered service dogs. No other animals are permitted, including therapy animals.

ADVERTISING
Advertising in the shuttles or shuttle stops is restricted to UM Departments only and must be approved by the Department of Parking & Transportation prior to posting.

SAFETY
In the event of a declared campus emergency, the driver may discontinue the route and drive to a designated safe location. Riders are strongly encouraged to remain on the shuttle until an ‘all clear’ is issued.

The University reserves the right to request ID from any passenger.

The University reserves the right to refuse service to any passenger if, in the judgment of the driver, the passenger’s behavior is a danger to the vehicle, the driver, or other passengers.

By entering the shuttle, you agree to abide by these policies. If you have a comment about your shuttle experience, please share it with UM Parking & Transportation, parking.gables@miami.edu