CONGRATULATIONS!

WELCOME TO THE ON-CAMPUS COMMUNITY AT THE U!

The Department of Housing and Residential Life welcomes all new and continuing students to the University of Miami’s residential colleges and University Village.

Living on campus is a wonderful opportunity to enjoy university life to its fullest. It opens a world of interaction with other students, faculty and staff in many social and academic activities. It’s a special time of learning and growing - a time to be a part of the University family. In this newsletter we have included information to help answer many of the questions you may have about your new “home away from home.” We hope this will get you off to a great start!

If you have further questions about your housing, please call your residential college/UV reception desk or the Housing and Residential Life Office at (305)284-4505. It is our goal to make your stay as comfortable and academically successful as possible. Let us know how we can help you. Have a great year!
EXPECTATIONS OF AN ACADEMIC COMMUNITY

You have joined a community whose central purpose is the pursuit of knowledge and personal and professional development. For those of you who are new to living on campus, there are a few things you should know.

Resident students have made the decision to live on campus in order to experience all of the benefits that it offers. Among these benefits are the proximity to classes, computer labs, and the library; the convenience of various campus facilities and a range of services; social, cultural, and recreational programming; and the academic environment.

What is an academic community?

Unlike living at home, or even off-campus, you are now living with many other students. This provides you with the opportunity to make friends and to feel the support of others who are being challenged by the same events. Most students take their education quite seriously.

As a result, the expectation is that your behavior and the behavior of your guests should be respectful of other residents and supportive of their academic pursuits. For example, noise (including stereos and TVs) should be kept to a minimum, especially during the evening and night time hours. When walking in hallways and elevator lobbies, conversations should be kept to reasonable levels. Sensitivity should be demonstrated towards roommates and apartment-mates when inviting guests into your room or apartment.

It is important for you to know that residents needing quiet and freedom from distraction always have priority.

Please take the time to develop a respectful relationship with our academic community, so that everyone can make the most of their experience.

IMPORTANT MOVE-IN INFORMATION

LOCAL TELEPHONE #S

The telephone numbers for dialing within or outside the University of Miami are as follows:

Student Rooms
from On Campus 3-XXXX
from Off Campus (786)392-XXXX

Campus Offices
from On Campus 8-XXXX
from Off Campus (305)284-XXXX

LOFT RENTALS & MICROFRIDGE

Currently, we are in the 7th year using our loft rental program. Bedloft.com is the sole provider of lofts for the campus - no personal lofts can be utilized in student rooms. They can be reached at 1(866) 651-LOFT or on the web at www.bedloft.com. Representatives from Bedloft.com will be on campus August 18-20 if you have questions or want to reserve a loft. Check your lobby for more information. In addition to lofts, Bedloft.com also rents MicroFridges that meet UM standards for size restrictions. Visit Bedloft.com for more information.

ROOM CARPET SALE

Room carpets will be presold online on dormsupply.com/uom.htm. Purchases can be picked up in the lot adjacent to Dickinson Circle, conveniently located outside of Hecht Residential College from 9 a.m.-6 p.m. August 18-23. The University’s portion of the proceeds will be contributed to the United Way. Small appliances can also be purchased and pre-ordered online.
GET CONNECTED WHILE MOVING IN WITH ‘CaneNet’

Each student room in the residential colleges and University Village has individual ports for each student. Telecommunications representatives for ‘CaneNet, will be located in the lobby areas of various residential colleges from 8 a.m.-5 p.m. on the following dates: August 18 & 19 in Eaton, Hecht and Stanford Residential Colleges.

Please call (305) 284-6565 for assistance or additional information on hardware and software requirements, or other computer questions. Students residing on campus who do not have a computer may use the computer labs located in each of the residential colleges. Each computer lab is equipped with Dell computers as well as printers.

GOT CABLE? HOW ABOUT HBO?

The University provides an extensive digital cable television system with over 140 different channels, including 50 HD and 70 digital channels, in each room. A complete listing of all available channels can be found on the web at www.miami.edu/housing.

To receive all of the available channels you should have an HD/digital ready television that is 720p or any variety of 1080i. Analog televisions will only receive 30 basic channels. To receive the full package on an analog television, you will need to purchase a QAM Digital Cable HDTV Tuner/Receiver which is available at most electronics retail stores.

Be sure to also set-up the programming on your TV by running the scanning feature. If you cannot get any reception on your TV after completing the channel set-up programming, contact Telecommunications at (305) 284-6565 for service.

All residential students now have access to HBO GO once they are living on campus. This free service for residential students allows them to watch any of the HBO content on their laptops, mobile devices, or connected devices. For detailed instructions and information for once you have arrived on campus, please visit miami.edu/housing.

Troubleshooting

If you are experiencing problems with any of the following services please call the phone numbers listed below:

- Loft & Microfridge Rental- Bedloft.com: 1 (866) 651-5638
- Dining Services: (305) 284-3584
- Financial Assistance: (305) 284-5212
- Parking: (305) 284-6430
- Student Accounts: (305) 284-3096
- Telephone/Computer Connectivity/Cable Telecommunications: (305) 284-6565

Questions? Let us know! We’re here for you!
‘Cane Card Information

Your ‘Cane Card is your University of Miami identification card, and you should carry it with you at all times. In the residential colleges, you must swipe your ‘Cane Card through the card reader at the entrance door of your living area. The same is true for University Village residents entering their buildings. After 10 p.m., you must also present your ‘Cane Card to the Security Assistant who will verify that you are authorized to enter the building. This system is for your protection. Please cooperate with the University’s efforts to provide a safe living environment.

The ‘Cane Card is also used to access dining areas, the Library, Wellness Center, and other campus facilities and services as well as UM athletic events. ‘Cane Card staff will be located in Hecht, Stanford, Eaton and the University Center in order to assist. ‘Cane Cards may be obtained in the McKnight Building (across from the baseball stadium). Continuing students must purchase a new card for $20 if last year’s card was lost.

Room Changes

You can pick up a “Request for Room Change” form from the Housing and Residential Life Office, first floor–north wing of Eaton Residential College, room 153, starting August X. Return the form to the Housing and Residential Life Office once it is completed. The housing assignments staff will issue room change approvals and new assignments as early as August X for students who are trading places with another student.

All other changes will be made as soon as space and processing time permits. Requests will be processed in the order they are received. Priority will be given to students in temporary hotel housing, except for University Village which has a separate priority list. Where applicable, seniority in the housing system will be honored.

Students who are granted room changes must be completely moved into their new room by the date and time indicated on their room change approval... typically within 24-48 hours.

Should you change your mind about your room change request, contact the assignments staff in the Housing and Residential Life Office at 305-284-4505 immediately. Your old assignment may have been used to meet someone else’s request. If your former room has not been assigned to someone else, a $100 charge will be assessed to reinstate your original assignment.

UM... A Smoke Free Campus

The Coral Gables campus of the University of Miami is an entirely smoke free campus. Inhaling, exhaling, burning, or carrying any lighted cigarette or electronic cigarette, cigar, pipe, or other such device that contains tobacco or other smoke-producing products will be prohibited in all areas of the campus.

Breathe freely!

Maintenance and Housekeeping Problems?

If you experience any maintenance or housekeeping concerns please call Facilities Customer Service (FCS) day or night: (305) 284-8282.